



Home Care Package Care Provider

STAY HOME LONGER WITH
AGED CARE AND SUPPORT
YOU CAN TRUST.

Aged Care by Subee

Trust Matters

TRUST = COMPLIANCE | SCREENING | TRAINING | RISK
ASSESSMENTS | INSURANCE | 30 YEARS OF RELIABLY
PROVIDING CARE SERVICES TO OUR COMMUNITY.

STAY AT HOME LONGER WITH A HOME CARE PACKAGE

Once you have been allocated a **Home Care Package**, you get to decide which services you need and which provider to use. For an obligation-free discussion on how we can help, get in touch.

When you choose Subee our Service Coordinator will come to your home, listen to what your difficulties and goals are and help you decide on where to spend your Home Care Package budget.

A Personalised Plan Matters

WE WILL ALWAYS STRIVE TO GET THE BEST VALUE FOR
YOUR PACKAGE-DOLLAR AND OPTIMISE THE AMOUNT
OF HELP YOU CAN ACCESS.

Then we deliver a **personalised plan** to match your needs and funding. Because your choices matter.

We can also source and book the services you need and help negotiating for other services that you require to maintain your independence and manage your plan.

So let us know what you need and we will strive to provide tailor-made, flexible, solutions to help you stay independent and at home longer.



NDIS • AGED CARE • NURSING • DOMESTIC ASSISTANCE

So get in touch today, on 02 6651 3153 in
Coffs Harbour or 02 4966 8399 in Newcastle.
**Talk with our team to see how our Aged Care
Support team can help you.**

INFO PACK

Aged Care WITH A HOME CARE PACKAGE

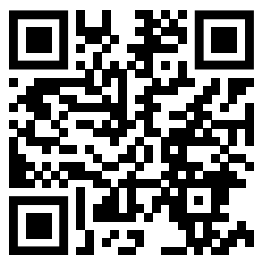
Thank you for giving us the opportunity to introduce you to the Aged Care services a **HOME CARE PACKAGE** and **SUBEE** can provide, to help you stay at home and independent longer.

GET HELP IN YOUR HOME

If you need help at home, to do tasks which are no longer as simple as they used to be, there are funding packages available to access services which might help.

WHO PROVIDES THE FUNDING?

The Australian Government funds different types of aged care. They established **MY AGED CARE** to help you find and access the right government-funded aged care services. To **choose the right care for your circumstances, check your eligibility and to apply** you will need to visit or talk to My Aged Care.



MY AGED CARE

Website:
www.myagedcare.gov.au

Phone:
1800 200 422

FOUR STEPS TO TAKE

- 1** Learn about different types aged care funding
To choose the right care for your circumstances.
www.myagedcare.gov.au/types-care
- 2** Get assessed for aged care services
To check your eligibility and what is involved with your assessment for funding.
www.myagedcare.gov.au/assessment/apply-online
- 3** Find a provider
Find out what to consider and get information about service providers near you.
www.myagedcare.gov.au/find-a-provider/
- 4** Choose and manage your aged care services
Your Provider will help you choose and manage the services you need. The Home Care Package funds will then be spent on services which help you stay independent and at home longer.
www.myagedcare.gov.au/manage-my-services

INFO PACK

APPLYING FOR A HOME CARE PACKAGE

Today, the philosophy around funding for aged care is not about taking over your life and decisions, but for you to **make your own CHOICES and you being in CONTROL.**

A **HOME CARE PACKAGE** is a funding package designed to help you stay at home longer and maintain your independence.

One of the central features of this package is that it allows you to choose where you need that support – meaning you remain in control of the choices about where those funds are spent.

This funding helps you access **IN-HOME** care and assistance.

CHOOSING AN APPROVED LOCAL PROVIDER

Subee is an approved **Home Care Package Provider**. So, we can assist you with:

Clinical and Nursing Care: Such as medication assistance, monitoring and checks, therapeutic supports, nursing assessments, welfare checks and access to allied health.

Our staff can provide diabetes support, dementia care, wound care, bowel care, catheter care, blood pressure monitoring, post-hospitalisation care, palliative care, and stoma maintenance.

Personal care: such as meal preparation, showering, dressing, grooming, shopping, and support with eating.

Domestic Support: Cleaning and gardening (*gardening services in Coffs area only*)

Transport: wheelchair accessible transport for getting to appointments or daily living or social activities

APPLYING FOR A HOME CARE PACKAGE

We will book a time to send one of our helpful Service

Coordinators to visit, to discuss your needs. They listen to what your difficulties and goals are and help you decide on where to spend your budget. Then deliver a personalised plan to match your needs and funding. They will help you optimise the amount of help you can access, supply or source and book the services you need, arrange payments, handle any problems and help you get the best value for your package-dollar.

A little about us

Subee (previously known as Bananacoast Home Nursing Service) covers the Kempsey, Coffs Harbour and Grafton region, while Newlake covers Newcastle, Hunter Valley, Lake Macquarie and Central Coast areas. Together we call ourselves Subee Newlake.

Our services

We are an in-home care service. We provide aged care, nursing, disability support and respite services in the homes of our clients. We are also an agent of Air Liquide on the Coffs Coast – one of the premier suppliers of medical oxygen, medical gases and CPAP machines. Subee Newlake also offers cleaning and gardening services for NDIS, iCare and Home Care Package recipients, as well as residential and commercial clients. We also offer transport services, case management, coordination of supports, plan management. And we provide agency staff, youth emergency relief support and staff placement services to local residential aged care facilities.

Our staff

Our staff include Registered Nurses and aged care and disability Support Workers. They provide tailored services to each individual client and are available 24 hours a day.

We employ more than 140 people who provide over 50,000 hours of care to our clients per year. And our support staff travel over 4,000km per month to provide help to families in the Coffs Harbour & Mid-North Coast

Reliability Matters

WHAT HAPPENS IF YOUR CARER IS SICK OR ON HOLIDAYS? HAVE OUR TEAM ON YOUR SIDE – AVAILABLE 24/7/365.

OUR AGED CARE SERVICES INCLUDE:

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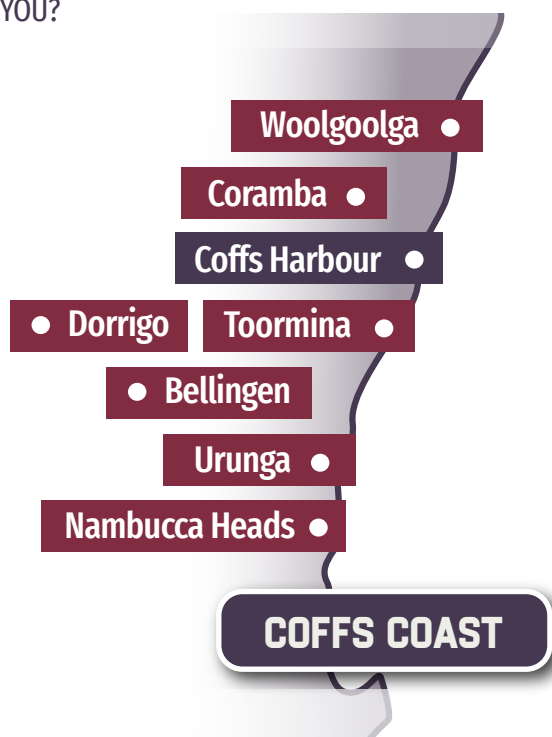
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CARE YOU CAN TRUST

You can trust your care will be safely delivered, because we have a proven track record. There is a wide array of professional oversight and accreditation required in the care sector, to protect you and your loved ones. And as a long-established, trusted care service, we have to pass regular audits of our practices and procedures. Because we think it is important to offer our clients the best people to provide the best care we can.

Our Service Areas

WHERE CAN WE HELP YOU?



Newcastle Team

ADDRESS: 104 SANDGATE ROAD,
BIRMINGHAM GARDENS NSW 2287
EMAIL: NEWCASTLE@SUBEE.COM.AU
PHONE: 02 4966 8399



Coffs Coast Team

ADDRESS: 2/84-90 INDUSTRIAL DRIVE
COFFS HARBOUR NSW 2450
EMAIL: SUBEE@SUBEE.COM.AU
PHONE: 02 6651 3153