



Consumer ADVISORY Body

YOUR VOICE FOR OUR SERVICES

WOULD YOU LIKE TO HAVE
A SAY IN HOW OUR SERVICES
ARE DELIVERED?

ARE YOU.....

Are you receiving aged care at home? Under the new Aged Care Act 2024, the Support at Home program ensures your voice is central to how care is delivered. The Consumer Advisory Body is your opportunity to share your views and influence the care and support that matter to you.

WHAT IS THE CONSUMER ADVISORY BODY?

The Consumer Advisory Body is a group of clients, their carers, and representatives who provide structured feedback to our organisation.

It is designed to ensure services remain person-centred, transparent, and continually improving.

WHO CAN JOIN?

- Clients receiving our services
- Family members or carers
- Consumer advocates (non-professional representatives)

WHY JOIN?

- Your voice helps improve care, communication, and cultural safety:
- Improve service quality and responsiveness
- Ensure cultural safety and accessibility
- Influence provider decisions and care models

HOW TO GET INVOLVED

1. Reach out your closest Subee Office or scan the QR Code to fill in the online form
2. Nominate yourself or others to participate.
3. Attend meetings and share your experiences.



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FILL IN AN EASY VOLUNTEERS FORM

subee.com.au/consumer-advisory-body



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