



Consumer ADVISORY Body

**YOUR OPINION
CAN MAKE A
DIFFERENCE**

**TAKE THE OPPORTUNITY TO
INFLUENCE SERVICES THAT
MATTER TO YOU**

ARE YOU.....

Are you receiving aged care at home? Under the new Aged Care Act 2024, the Support at Home program ensures your voice is central to how care is delivered. The Consumer Advisory Body is your opportunity to influence services that matter to you.

WHAT IS THE CONSUMER ADVISORY BODY?

A Consumer Advisory Body is a group of aged care recipients, carers, and representatives who provide structured feedback to aged care providers. It's designed to ensure services are person-centred, transparent, and continuously improving.

WHO CAN JOIN?

- Support at Home recipients
- Family or carers
- Consumer advocates (not professionals)

WHY JOIN?

- Your voice helps improve care, communication, and cultural safety:
- Improve service quality and responsiveness
- Ensure cultural safety and accessibility
- Influence provider decisions and care models

HOW TO GET INVOLVED

1. Reach out your closest Subee Office or scan the QR Code to fill in the online form
2. Nominate yourself or others to participate.
3. Attend meetings and share your experiences.



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FILL IN AN EASY VOLUNTEERS FORM

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